TABLE OF CONTENTS

CHAPTER 1
Overview of Domestic Violence and Battered Immigrant Issues ........................................ 1

CHAPTER 2
Cultural Competency Training ............................................................................................ 23

CHAPTER 3
Cross-Cultural Interviewing ................................................................................................. 52

CHAPTER 4
Recruiting and Hiring Multilingual and Multicultural Staff .................................................. 67

CHAPTER 5
Shelter Protocols ..................................................................................................................... 76

CHAPTER 6
Outreach and Community Collaboration .............................................................................. 96

CHAPTER 7
Shelter Access for Battered Immigrant Women ................................................................. 112

CHAPTER 8
VAWA Immigration Cases and Victim/Advocate Confidentiality ...................................... 125

CHAPTER 9
Creative Use of Protection Orders in Battered Immigrant Cases ...................................... 159

CHAPTER 10
Protection Order Enforcement And Criminal Prosecutions Involving Immigrants... 188

CHAPTER 11
Access to Public Benefits for Battered Immigrant Women and Children ....................... 215

CHAPTER 12
Verification and Reporting Requirements Under the U.S. Attorney General's Order and Guidance.......................................................................................................................... 246

CHAPTER 13
Ensuring that Battered Immigrants Who Seek Help From the Justice System are not Reported to the INS .......................................................................................................................... 278

CHAPTER 14
Model Programs ....................................................................................................................... 289

APPENDIX ............................................................................................................................ 323
DISCLAIMER

This "how to" manual is not intended to be a step-by-step training manual for domestic violence advocates. Rather, the materials included in this manual should be used to develop individual agency programs and raise general awareness about the particular legal and social service issues affecting battered immigrants. For more specific training on VAWA immigration cases, after 9/1/99 please contact Immigrant Women Program, NOW Legal Defense and Education Fund. A comprehensive training manual for VAWA immigration cases is currently being developed by Ayuda and the ABA Commission on Domestic Violence. This manual will be completed and available for distribution by the end of 1999. If you are seeking local immigration-based or cultural resources, please use the Directory of Immigration Service Providers that Ayuda has produced along with the "how to" manual. Your state domestic violence coalition will be sent a copy of this Directory that can be dispersed to all local domestic violence service providers. For referrals to immigration attorneys in your state, contact Gail Pendleton at the National Immigration Project of the National Lawyer's Guild at (617) 227-9727 x2 or after 9/1/99 contact Immigrant Women Program, NOW Legal Defense and Education Fund at (202) 544-4470.